

## Steam Mop Select

80K6, 94E9 Series

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### Leaks Between Water Tank and the Unit

- 1) Check the water tank to ensure it is pushed securely onto the unit.



- 2) Check that the cap is not cracked, if so a new cap assembly will need to be ordered.\_
- 3) Check that the rubber gasket at the tip of the cap is still attached to the unit.  
Was anything in addition to water used in the tank? Vinegar will cause deformity of the o-ring. Other solutions may cause the breakdown of the o-ring and/or other parts of the machine. Per the manual, ONLY water is to be used to fill the tank.

**DO NOT USE VINEGAR OR ANY SOLUTION OTHER  
THAN WATER IN THE TANK.**



- 4) **Check that the x-valve** is working properly. Push up on the valve over the sink to ensure that the water releases out of the tank. If there is an issue with the cap a new cap assembly will need to be ordered.\_



- 5) **If unit still leaks**, please contact BISSELL Consumer Care.

## Leaving Too Much Water On The Floor

1. **If the Steam Mop is leaving too much water on the floor**, the trigger may be being held down too long. The 15-20 second step in the User's Guide is meant to sterilize the area being cleaned and is not necessary during normal use. Only hold the trigger down long enough to wet the mop pad and continue as necessary. One should not exceed 20 seconds of continually depressing the trigger.

## 2. Check the water tank

a) Check to see if there are any cracks or leaks on the tank itself. It may be difficult to see so be sure to inspect the tank in a well-lit area or room.

Please be sure there is water in the tank to see if it is dripping.\_

3) **Check that the cap is not cracked**, and that the rubber gasket that is at the tip of the cap is still attached to the unit.

4) **Check that the x-valve** is working properly. Push up on the valve over the sink to ensure that the water releases out of the tank. If there is an issue with the cap the cap assembly will need to be replaced.\_



5) **Check water tank to make sure it is seated correctly.**

