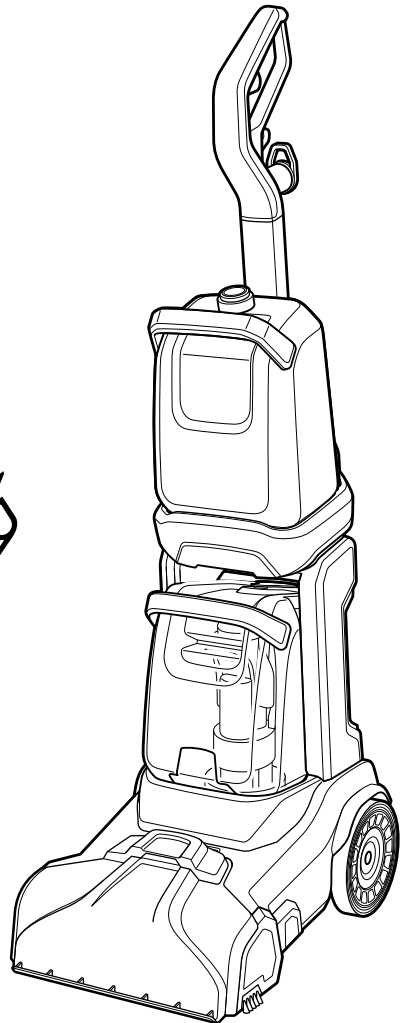


Bissell®



POWERCLEAN MAX MODEL 3112F

Important Safety Instructions.....	2
What's in the Box?.....	3
Assembly.....	3
Cleaning Formulas.....	4
Filling the Clean Water Tank.....	5
Cleaning Carpets and Area Rugs.....	6
Cleaning with the Hose and Tool.....	7
Emptying the Dirty Water Tank.....	8
After-Cleaning Care.....	9
Replacing the Belts and Brush Rolls.....	10
Storing Your Machine.....	10
Troubleshooting.....	11
Warranty.....	12



SYMBOL	EXPLANATION
	Caution.
	Read operator's manual.
	Risk of fire.
	Risk of electric shock.
	For indoor use only.
	Do not overwet carpet. Use only on carpet moistened by the cleaning process.
	Use only BISSELL® cleaning formulas intended for use with this machine.
	Disconnect power before servicing.

SYMBOL	EXPLANATION
	Protection against moving parts.
	Risk of automatic start-up.
	Use warm water, temperature up to 60°C.
	Check the manufacturer's tag before cleaning textile. "W" on the tag as shown means you can use your cleaner.
	Lock.
	This symbol on the product and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points. Please contact your local authority for further details of your nearest designated collection point.

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Unplug from electrical socket when not in use, before cleaning, maintaining, or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.
- Do not immerse in water or liquid.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Do not run appliance over cord.
- Do not use with damaged cord or plug.
- Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners.
- Keep cord away from heated surfaces.
- If the appliance has a handheld accessory like pet brush, motor driven head, etc., the user shall avoid entrapment.
- Do not leave appliance when plugged in.
- Use only the type and amount of liquids specified under the operations section of this guide.
- Liquid must not be directed towards equipment containing electrical components.
- Always connect to a properly earthed electrical socket. Do not modify earthed plug.
- Always install float before any wet pick-up operation.
- To unplug, grasp the plug, not the cord.

- Do not handle plug or appliance with wet hands.
- Turn OFF all controls before unplugging.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- Use only as described in this user guide.
- Use only manufacturer's recommended attachments.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorised service center.
- Do not put any object into openings.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use appliance in an enclosed space filled with vapours given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use without filters in place.
- Use indoors only.
- Floor slippery when wet.
- The plug must be removed from the socket-outlet before cleaning or maintaining the appliance.
- A hazard may occur if the appliance runs over the supply cord.

SAVE THESE INSTRUCTIONS

ORIGINAL INSTRUCTIONS.

FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.




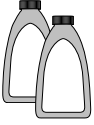
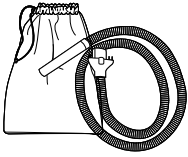
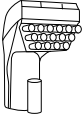

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

IMPORTANT INFORMATION

- Keep appliance on a level surface.
- If your appliance has a motorised brush roll, do not leave machine running in the same spot without the handle fully upright.
- To reduce the risk of a leaking condition, do not store appliance where freezing may occur. Damage to internal components may result.
- Plastic tanks are not dishwasher safe. Do not put tanks in dishwasher.

What's in the Box?

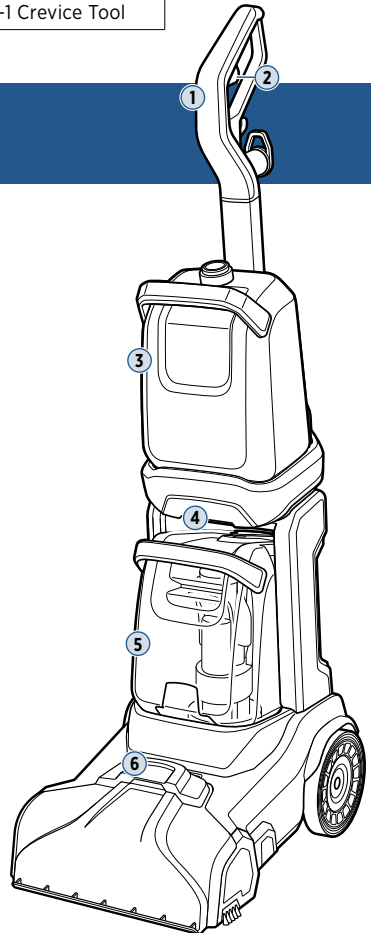
Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap.

			
Upper Handle	Base with Dirty Water Tank	Clean Water Tank	(2) BISSELL® Trial-Size Formulas
			
Accessory Bag & Hose	3" Tough Stain Tool	2-in-1 Crevice Tool	

Product View

For additional support videos and information, visit global.BISSELL.com.

1. Upper Handle
2. Spray Trigger
3. Clean Water Tank
4. Carry Handle
5. Dirty Water Tank
6. Accessory Hose Door



Cleaning Formulas

Find more formulas at BISSELL.com.



Keep plenty of BISSELL® formulas on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL formulas in your machine. Other formulas may harm the machine and void the warranty. Do not use Wash & Shine Hard Floor Formula on area rugs or carpet.

Carpet Cleaning Formulas

						
Pro Stain & Odour Professional strength to remove extra tough stains and odours.	Pet Stain & Odour Removes tough pet stains and odours.	Stain & Odour Removes tough stains and odours.	Ambipur Blossom & Breeze Powerful cleaning with a refreshing spring scent.	Pro Pet Urine Eliminator + Oxy Permanently removes stains with the power of Oxy. Eliminates odours at the source.	Allergen Helps remove pet dander, pollen and dust mite waste allergens.	Wash & Remove + Antibacterial Cleans and controls odor-causing bacteria. easy fill

Pretreat

Pretreat spots and stains to improve carpet cleaning performance.

	
Stain Pretreat Loosens set-in stains and odours before carpet washing.	Pet Stain Pretreat Loosens tough pet stains and odours before carpet washing.

Boost

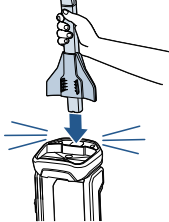
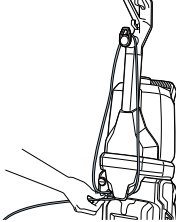
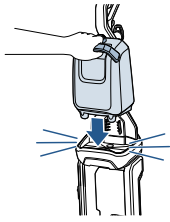
Add Boost carpet cleaning formula enhancers to any formula to increase its effectiveness.


Oxy Boost Add to formula for permanent stain removal.

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Assembly

Go to global.BISSELL.com for assembly videos.

		
1. Insert the upper handle in the top of the base until you hear a "click".	2. Wrap cable around lower cable wrap and release hook.	3. Align clean water tank with the grooves under the handle and slide the tank into place.

⚠️ WARNING To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL formula intended for use with this machine. Use of cleaning formulas that contain eucalyptus, lemon or pine oil may damage this appliance and void the warranty. Chemical spot cleaners or solvent-based soil removers should not be used. These products may react with the plastic materials used in your carpet washer causing cracking or pitting.

Filling the Clean Water Tank

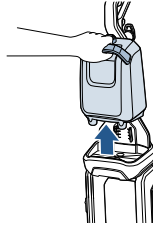
▶ More of a video person? Head to global.BISSELL.com for helpful how-to videos.



Note: Fill with warm (140°F/60°C MAX) tap water and add the appropriate BISSELL® formula. Do not use boiling water. Do not heat water or tank in microwave.



1. The clean water tank is on the top of the machine.



2. Lift the tank straight up to remove.



3. Unscrew the yellow cap from the tank.

4. Fill the tank with water and formula.



Cleaning Formula

Fill with hot tap water and formula to the WATER and FORMULA fill lines above the DEEP CLEAN or EXPRESS CLEAN labels.



Trial-Size ANTIBACTERIAL Formula

Fill with hot tap water and formula to the WATER and FORMULA fill lines above the **easy fill** label.

NOTICE: BISSELL ANTIBACTERIAL formula is only for BISSELL machines with Easy Fill System.



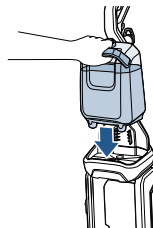
For Future Use with Full-Size ANTIBACTERIAL Formula with Easy Fill System

Fill with hot tap water to the WATER fill line above the **easy fill** line. Twist the yellow cap back onto the tank. Firmly insert the formula bottle into the cap on the tank and squeeze until formula reaches the **easy fill** line and skip to step 6.

NOTICE: BISSELL ANTIBACTERIAL formula is only for BISSELL machines with Easy Fill System.



5. Screw the cap back onto the tank.



6. Align tank with grooves on the machine and slide down into place.

Cleaning Carpets and Area Rugs

Visit global.BISSELL.com for helpful how-to carpet cleaning videos.



Tips Before Cleaning

- Use a dry vacuum cleaner over area before using your deep cleaner.
- To prevent damage to Berber carpets, avoid repeated strokes in the same area.
- Before cleaning area rugs, check the manufacturer's tag and test an inconspicuous spot on the rug for colorfastness. Don't use on silk or delicate rugs.
- It is common to refill the clean water tank and empty the dirty water tank multiple times during cleaning. Room size and cleaning speed both affect how often the tank may need to be refilled and/or emptied.

<p>1. Plug into a properly grounded outlet.</p>	<p>2. Select cleaning mode based on the below chart.</p>	<p>3. Press the power button to turn the machine ON.</p>
<p>4. Press the recline pedal with your foot.</p> <p>Hold the spray trigger for 10 seconds to prime the system with cleaning solution.</p>	<p>5. Make forward and backward passes based on your selected cleaning mode. See "Cleaning Modes & Instructions" below.</p>	<p>6. When finished, turn machine OFF.</p>

Note: When solution is flowing, bubbles will form at the edges of the nozzle. Holding the trigger continuously may result in overwetting your carpet.

Cleaning Modes & Instructions

<p>Deep Clean Mode Delivers a deep clean to your carpet.</p> <ol style="list-style-type: none">1. Hold Spray Trigger<ul style="list-style-type: none">• 1 pass forward• 1 pass back2. Release the Spray Trigger<ul style="list-style-type: none">• 1 pass forward• 1 pass back	<p>Deep Clean Mode with BISSELL® Deep Clean + ANTIBACTERIAL Formula</p> <ol style="list-style-type: none">1. Hold Spray Trigger<ul style="list-style-type: none">• 1 pass forward• 1 pass back• 1 pass forward2. Release the Spray Trigger<ul style="list-style-type: none">• 1 pass back	<p>Express Clean Mode Provides a lighter clean that dries in about 45 minutes.</p> <ol style="list-style-type: none">1. Hold Spray Trigger<ul style="list-style-type: none">• 1 pass forward• 1 pass back2. Release the Spray Trigger<ul style="list-style-type: none">• 1 pass forward• 1 pass back
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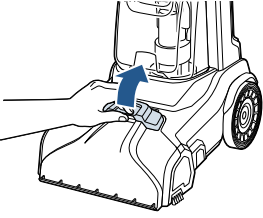
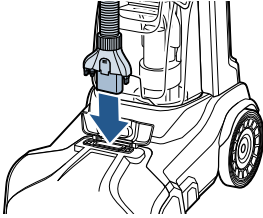
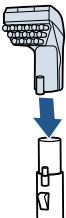
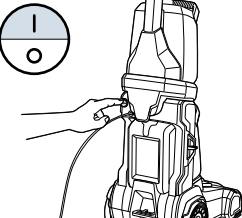
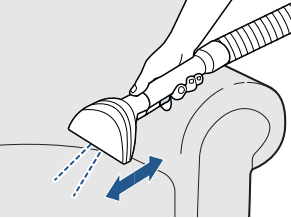
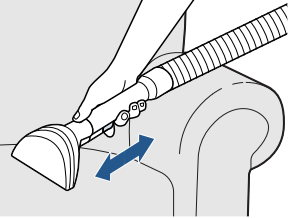
Cleaning with the Hose and Tool

Visit global.BISSELL.com for helpful tips for using tools.



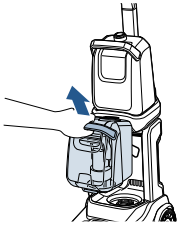
Tips Before Cleaning

- Check for colorfastness in an inconspicuous place before cleaning larger area.
- If possible, check upholstery stuffing. Colored stuffing may bleed through fabric when wet.
- Vacuum thoroughly to pick up loose debris and pet hair.
- Check manufacturer's tag before cleaning. Do not use on velvet or silk.
- The brush roll remains on while cleaning with the hose and tool. Do not allow cleaner to sit in one location for an extended period of time, as damage to floor can result.

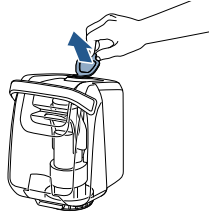
		
<p>1. Lift the accessory hose door on top of foot on the front of the machine. The door flips toward the machine to open.</p>	<p>2. Insert the hose and snap into place. Be sure the colored hose release clip is facing out, away from machine.</p>	<p>3. Attach the tool to the end of the hose.</p>
		
<p>4. Press the power button to turn the machine ON.</p>	<p>5. Hold tool about 1 inch above soiled surface. Press spray trigger to apply cleaning solution.</p>	<p>6. Release trigger, apply downward pressure, and pull toward you to suction up dirt and cleaning solution. Do not overwet.</p>

Emptying the Dirty Water Tank

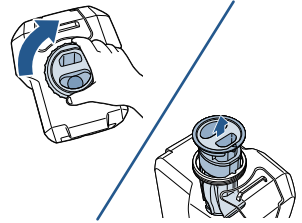
For helpful how-to videos about maintaining your machine visit global.BISSELL.com.



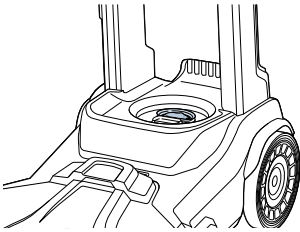
1. Pull dirty water tank up and away to remove.



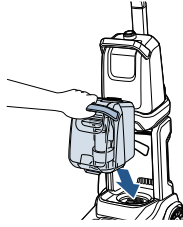
2. For quick empty: Pull the rubber tab (located in the middle of the tank) and tilt to pour. When closing the rubber tab, make sure all edges are sealed tight.



3. For final clean and rinse: Unscrew the ring at the bottom of tank. Gently remove the float stack, rinse and return to the tank lining up the arrows locking into place. Return the ring and twist to lock.



4. Clean the red filter below the dirty water tank by wiping off any remaining dirt or debris.



5. To replace dirty water tank angle it by placing the bottom in first. Then, tilt it toward the machine and push it until it “clicks” into place.

⚠️ WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

After-Cleaning Care

Visit global.BISSELL.com for videos on maintaining your machine.



Cleaning the Nozzle

<p>1. Turn OFF and unplug the machine.</p>	<p>2. Remove the nozzle from the foot by lifting up on the back of the accessory hose door to open.</p>	<p>3. Rinse under warm water to remove hair and debris.</p>
<p>4. Return the nozzle to the foot of the machine. Line up the two hooks on the nozzle to the bottom of the foot.</p>	<p>5. Rotate the nozzle down and click into place.</p>	<p>6. Close the accessory hose door.</p>

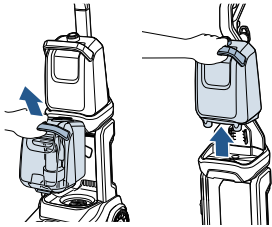
Cleaning the Brush Roll

<p>1. Turn OFF and unplug the machine.</p>	<p>2. Lay the machine down on its back or side.</p>	<p>3. Remove debris or hair from the brush rolls.</p>

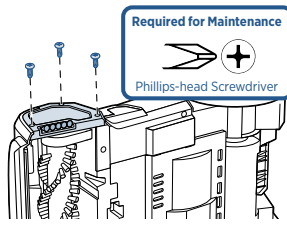
⚠ WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Replacing the Belts and Brush Rolls

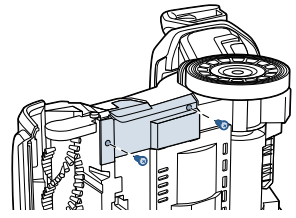
For replacement parts, head to global.BISSELL.com.



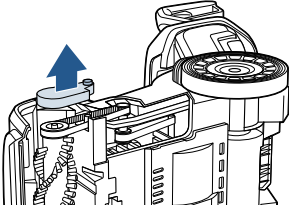
1. Unplug the machine. Remove both tanks. With the machine reclined, locate the belt access cover and lay the machine on its side.



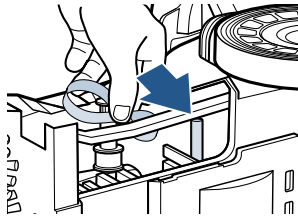
2. Remove the 3 screws on the brush access cover using a Phillips-head screwdriver. Remove the access cover to expose the cogged belt and brush roll.



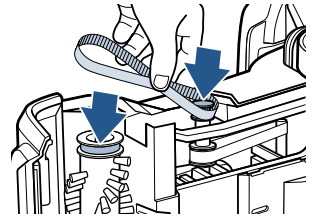
3. Remove the 2 screws on the belt access cover using a Phillips-head screwdriver. Remove the access plate to expose the flat pump belt. If flat pump belt is broken, you may gently remove it from the machine. We will replace this belt in Step 5.



4. Remove the brush cover by lifting straight up. Remove the cogged large pump belt. The brush rolls can be replaced or cleaned at this time, if needed.



5. If the flat pump belt is broken, place a new belt around the red area of the large pulley. Use your thumb to stretch it toward the back of the machine and transfer it onto the metal axle.



6. To replace the cogged pump belt, wrap the new belt around the small metal-toothed pulley. While wrapped around the pulley, stretch around the pulley, stretch and wrap around the brush gear.

Storing Your Machine

For more helpful maintenance tips, check out global.BISSELL.com.

Once your cleaning is complete, make sure both the dirty and clean water tanks are emptied, rinsed out and dried before the next use. Wrap cable around cable wrap for storage. Store machine in a protected, dry area.

NOTICE To reduce the risk of a leaking condition, do not store machine where freezing may occur. Damage to internal components may result.

WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Troubleshooting

Below are some of the issues you may run into. If you don't see the issue you're experiencing below, visit global.BISSELL.com.



Problem	Possible Cause	Remedies
Reduced spray OR no spray	Clean water tank may be empty.	Refill tank.
	Clean water tank may not be seated completely.	Turn power OFF. Remove and reseal tank.
	Pump may have lost prime in hose cleaning mode.	Hold end of hose below water level in tank to prime.
No spray through hose & tool	The hose to your machine is not primed.	With the machine OFF and unplugged, remove the nozzle from the foot. Place a ballpoint pen in the black cylinder next to the screw. When water bubbles up, remove the pen. Reassemble the nozzle and hose.
Loss of suction power	Tanks may not be seated properly.	Pick up both tanks and reseal them so they fit properly.
	Dirty water tank has picked up maximum amount of dirty water and has reached full line.	Empty dirty water tank.
	Clean water tank is empty.	Check fluid levels in the clean water tank. Refill the tank if it is empty.
	Rubber tab on dirty water tank is not sealed tight.	Check the rubber tab on the dirty water tank and press firmly on all edges to secure it tightly (see step 2 on page 8 for details).
	Accessory hose door may not be closed tightly in place.	Make sure accessory hose door is closed tightly – it should be locked into place.
	Nozzle may be clogged from pet hair or debris.	Follow steps on page 9 for “After-Cleaning Care”.
No power	Nozzle not installed correctly.	Remove and reinstall nozzle.
	Cleaning mode switch mistaken for power button.	Press the power button on the left side of the machine to turn it ON.
Leaking clean water tank	Outlet may not be active.	Try plugging in a different device that uses a grounded outlet to test for power from the outlet.
	Tank may have been overfilled	<ol style="list-style-type: none"> 1. Make sure your tank has the water and formula in it that you've prepared. 2. With the cap twisted ON tightly, hold your tank at an angle, over a sink or drain, so any extra water can pour out of the space. 3. Wipe the tank dry with a cloth.
Water may be caught in space between the tank and the tank's handle.		
Leaking dirty water tank	Tank ring not installed properly.	Remove tank. Remove and reinstall tank ring.

Note: Any other servicing should be performed by an authorized service representative.

Warranty

This warranty gives you specific legal rights, in addition to rights you may have under the *Australian Consumer Law*. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact your local BISSELL® Consumer Care on the details set out below.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at global.BISSELL.com/privacy-policy.

BISSELL® Three-Year Warranty

Subject to the *conditions identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for three years any defective or malfunctioning part due to manufacturer defect. This warranty applies to product used for personal purposes, and not commercial or rental service. This warranty does not apply to fans or routine maintenance or consumable components such as filters, belts, brush rolls, etc., damage or malfunction caused by negligence, abuse, neglect, unauthorised repair, or any other use not in accordance with the user guide. BISSELL recommends that the original packaging be kept for the duration of the warranty period in case such need arises within the warranty period that the item needs repacking and transportation.

*Conditions of Warranty

Subject to whether such loss is reasonably foreseeable, BISSELL and its in-country distributors are not liable for incidental or consequential damages of any nature associated with the use of this product.

This warranty is in addition to other rights or remedies under law. Nothing in this warranty excludes, limits or modifies any liability of BISSELL which is imposed by law, or limits or modifies any remedy available to the consumer which is granted by law. To make a claim under this warranty contact BISSELL Australia PTY LTD (details below). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this warranty please provide BISSELL with a copy of the receipt of the expenses by email or post.

For Australian Consumers Only: Our goods come with guarantees that cannot be excluded under the *Australian Consumer Law*. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Consumer Care

Australia

Telephone: 1300 247 735

Website: www.BISSELL.com.au

New Zealand

Telephone: 0800 247 735

Website: www.BISSELL.co.nz

But wait, there's more!

Join us online for a complete guide to your new product, including troubleshooting, parts and more. **Go to global.BISSELL.com.**



INFO



VIDEOS



PARTS



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Part Number 1627999 05/21 RevB