

Leaking around receiving area, or down the side of the machine

Check to make sure rubber gasket is correctly placed on the cap of the solution tank and not in the receiving area of the unit.

Note: Solution tank may not leak when lifted out of the machine, if the rubber gasket is incorrectly placed it can cause the unit to leak when the tank set in place.

Leaking at the spray bar

Remove the handle and reinstall it again. To remove the handle, you'll need a very long Phillips head screw driver to push down into where the handle sits. Push the screw driver down and pull up on the handle with the other hand and the handle should slide out.

Once the handle is removed, take the water tank out and make sure it is not leaking while outside of the unit. If it is not, put it back on the machine and see if it starts leaking out of the bottom – with the handle still off. If it is, there is an internal issue with the machine – please take the machine to a BISSELL Authorized Service Center for repair.

If it does not leak with the handle off, then push the trigger on the handle to see if the white plunger goes up and down. If it does not, a new handle will be needed. If it does, reinstall the handle by sliding it back into place until it locks. Check for leaks again. If it continues to leak, please take your machine to a BISSELL Authorized Service center to have a quality technician inspect your machine.