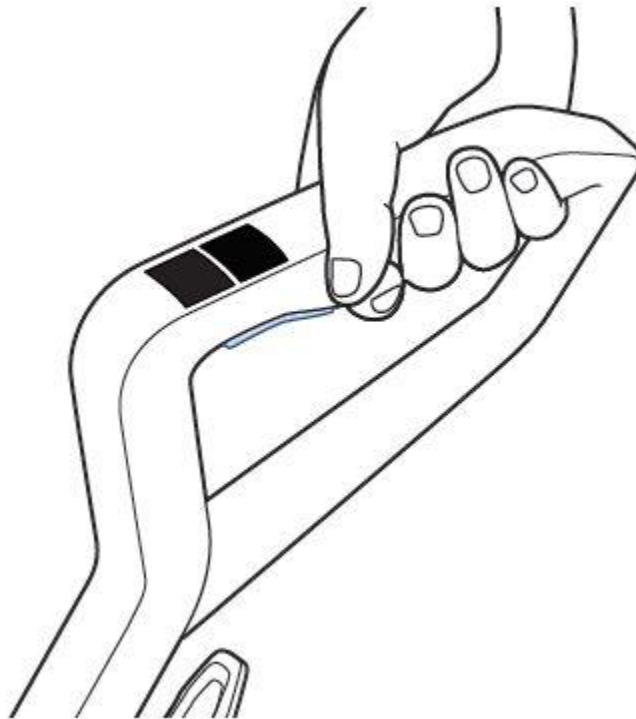


My **CrossWave**® Cordless Multi-Surface Wet Dry Vac is difficult to push | Support

*It will be more difficult to push if the **CrossWave** is cleaning thick or high carpet or a sticky mess on a bare floor

- Turn machine off and remove from docking station
- Lay it down upside down to inspect wheels
- Manually spin front and rear wheels and remove any debris around them
- Turn machine on and select a cleaning mode



- Recline machine to activate brush roll
- If brush roll does not turn, refer to [Brush not turning](#) troubleshooting
- If machine is still hard to push contact us